

September 01, 2026

ATTENTION: All Patients of *Vitality Physical Therapy, LLC* between June 12, 2017- November 05, 2026.

This letter serves as notification of clinic closure effective November 06, 2026 at the following locations:

930 Martin Luther King Jr. Blvd. Suite 306 Chapel Hill, NC 27514

2011 Falls Valley Drive, Suite 102 Raleigh, NC 27616

All Medical Records will be retained for 10 calendar years past your last clinic encounter in a secured, HIPPA compliant method. It is your right as a patient to have access to your *Medical Records* during this time (fees may apply).

Examples of *Medical Records* include Payment Invoices (acting as Superbills), Patient Encounter Documentation and other HIPPA protected data. Following the 10 year retainment period, your medical records will be eliminated in a HIPPA compliant method.

Access to your *PtEverywhere Patient Portal Account* will remain active until 12/31/2026 11:59PM EST to facilitate communication regarding the above mentioned information.

Requesting *Medical Records* during this time will be free of charge. An administration fee will be applied starting 01/01/2027 based on the volume of documents requested not to exceed \$100.00.

***Current Patients* are defined as having a clinical encounter within the past 12 months (November 05, 2025 and November 05, 2026). *Current Patients* may request a *Patient Transition of Care Plan* by messaging in the *PtEverywhere Patient Portal* prior to 11/01/2026 or discussing it at your next visit. Depending on your clinical case, a follow up appointment may be recommended.**

A *Patient Transition of Care Plan* includes strategies to continue addressing your current treatment goals after discharge from *Vitality Physical Therapy, LLC*. An example would be sharing a *Provider Resource List* to assist you in establishing care with a new provider for continuity of care.

Please feel free to reach out with any additional questions or concerns. It has been a privilege to serve you over the years. I wish you the best of health and happiness.

Dr. Lori O'Neill, PT, DPT
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NC P14271
NPI 1063538997